



## LIMITED WARRANTIES

### Service Bodies, Crane Bodies, Line Bodies, General Bodies, Omaha Service Vehicle ("OSV"), and Toolboxes

These warranties cover the following Omaha Standard products: Service Bodies, Crane Bodies, Line Bodies, General Bodies, Omaha Standard Vehicle ("OSV") Backmates, and Toolboxes.

#### **6-YEAR LIMITED WARRANTY**

**Omaha Standard** warrants to the original owner for SIX YEARS from the date the product is purchased that:

1. These products shall be free from rust-through.
2. Door hinges will not come off or fail to operate.
3. Door latches and lock cylinders will not fail to operate.

Should the product (1) rust through, (2) the door hinges come off or fail to operate, (3) the door latches or lock cylinders fail, **Omaha Standard** will repair or replace (at its option) the defective product or component without charge if applicable claim procedures are followed.

#### **3-YEAR/36,000 LIMITED WARRANTY**

As to defects not specified above, **Omaha Standard** warrants to the original owner that these products shall be free from defects in material and manufacturing workmanship for THREE YEARS from the date of purchase. If such a defect appears during the warranty period, **Omaha Standard** will repair or replace (at its option) your product without charge if applicable claim procedures are followed.

These products are prime painted (epoxy electrocoat) only by **Omaha Standard** except, in some cases, toolboxes. The distributor/installer typically finish paints the product. For a defect in paint to be warrantable during the three-year warranty period the type of finish paint used and its application must be in accordance with the recommendations and procedures established by **Omaha Standard**. **Omaha Standard's** limited warranty as to the paint applies only to defects attributable to the prime paint and not to defects attributable to the finish paint or its application. Paint following repair or replacement of a part is excluded under this warranty after the first year. The product must be properly maintained and serviced in order to be eligible for warranty.

The warranties apply only to **Omaha Standard** manufactured products and exclude add-on attachments and modifications.

The warranties do not cover defects or damage to products that have been improperly installed, abused, misused or damage caused by the carrying of corrosive materials or by reason of an accident.

The warranties do not apply to products purchased and used outside the U.S.A. and Canada.

The above stated warranties are exclusive. There are no warranties which extend beyond the above stated warranties. There are no implied warranties of merchantability or fitness for any purpose. Incidental damages and consequential damages are excluded.

Claims may be made by contacting an authorized **Omaha Standard** distributor, or Customer Service Department, **Omaha Standard** 3501 S. 11<sup>th</sup> Street, Council Bluffs, IA 51501. All claims must be made by contacting the warranty department via phone, 1-800-279-2201.

**Omaha Standard** or its authorized representative reserves the right to inspect products or components claimed to be defective for warranty purposes and dispose of the claim as it sees fit, including repair or replacement. Unauthorized repair or replacement not in accordance with **Omaha Standard** recommendations and procedures may void the warranty.

All products or components claimed to be defective must be returned to the factory for warranty consideration within 30 days of the claim. All items shipped out from the factory for warranty reasons will be sent freight prepaid and all items returned to the factory for warranty consideration must be sent freight prepaid.

Labor performed for warranty reasons must be done by an authorized **Omaha Standard** distributor or by a person or company pre-approved by **Omaha Standard** in writing.